

## EXCHANGE/RETURNS FORM

ORDER DATE	ORDER NUMBER	CONTACT NUMBER

We have taken every care to produce the highest quality product. If, however, you are not completely satisfied with your purchase, we will exchange/refund the garment within 14 days of receipt, provided that the product is still in perfect condition, unworn and with all tags attached. Please ensure all bras are tried on over your own underwear. If you have any queries please email us on [info@fleurofengland.com](mailto:info@fleurofengland.com) or +44 (0) 1179244177.

### HOW TO RETURN TO US:

#### 1. COMPLETE RETURNS FORM

#### 2. PACK ORDER AND INCLUDE RETURNS FORM

Please pack padded bras in original packaging to prevent damage.

#### 3. SEND VIA POST TO US

Delivery address Fleur of England, 7 Zeilard RD, Redland, Bristol, BS6 7AG.

INTERNATIONAL - Please state as a return and state value of contents as zero £/\$/€.

QTY	PRODUCT RETURNING	SIZE	REASON CODE (See below)	EXCHANGE (Please tick)	REFUND (Please tick)	NEW SIZE /PRODUCT (If exchanging)
REASON CODE	1. Changed my mind/arrived too late 2. Unwanted gift 3. Colour/style not as expected 4. Ordered more than one size 5. Doesn't suit me 6. Cup size too small 7. Cup size too big 8. Band size too small 9. Band size too big 10. Too small 11. Too big 12. Faulty					
ADDITIONAL COMMENTS						